



## SATISFACTION OF STUDENTS FROM THE ORGANIZATION AND QUALITY OF EDUCATION IN THE FACULTY OF PUBLIC HEALTH-SOFIA

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### Abstract

Healthcare management is not only science and practice, but also a separate, independent profession. Nowadays there are opportunities for autonomous professional career and development in the field of healthcare management. It is becoming necessary for the health management function to become from “just passing through” activity to a more specific activity of certain type of professionals, who have to fully devote themselves to the complex, unconventional and unusual management of the health care organization. Bulgaria has established conditions for university education of healthcare managers – in the Faculties of Public Health.

The purpose of this article is to examine and analyze the opinion of master students in the Faculty of Public Health at Medical University-Sofia in terms of the satisfaction with their education, organization and learning process quality. The respondents were 189 master students in Public Health and Healthcare Management during the period 01.06.-30.06.2015 The analysis includes their degree of satisfaction with the education, as the results show that 93,2% of the students have a positive assessment, while over 75% of the respondents believe that their training in healthcare management is adequate to the “EU average”. The analysis also included the respondents’ proposals for improvement of their education.

**Keywords:** satisfaction, education, organization, quality, healthcare management