COMPARING THE IMPORTANCE OF MANAGERIAL AND LEADERSHIP BEHAVIORS FROM VIEWS OF SCHOOL PRINCIPALS AND TEACHERS

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Abstract
Present study has been conducted to compare importance of managerial and leadership behaviors from views of schools’ principals and teachers in Zahedan.

Participants were 59 school principals, were selected by systematic random sampling and 118 teachers were selected by simple random sampling from subset of same principals. Participants responded to the leadership behavior Inventory (Couzes and Pasner’s, 1987) and to the managerial behavior Inventory (Peterson, 2000). Results were analyzed by using, paired T-test and independent T-test.

Study findings showed that Encourage the heart is the most important from the view of principals and modeling the way is the most important from the view of teachers. Also, Challenging is the least important from the view of teachers and principals. Analyses of data showed that principals and teachers paid attention equally to leadership and managerial behaviors. The Results also showed that female principals paid more attention to leadership and managerial behaviors than male principals. Furthermore, results showed that male and female teachers paid attention equally to leadership and managerial behaviors.

Key Words: Managerial behavior, leadership behavior, school principals, teacher.

INTRODUCTION
In every organization, leadership and management are a key process and the most important factor for success or failure of an organization (Anand, 2010). There is an emphasis on educational leadership, leaders’ preparation and leaders’ roles in the twenty first century educational system (Lyles, 2009). Because, the leaders in educational organizations are significant due to their constructive role in making the future of society (Boyd, 2004). Kouzes & Posner reasoned that the leadership is a set of skills that can be acquired (Posner, 2010); and, leadership is the management which is, a combination of official ranks, knowledge, information, intelligence, bravery and severity (Collins, 2002), and causes the vision and relationship among the staff (Palmgren, 2010). Leaders and managers penetrate their staff through their behaviors (Shamir, et al, 2005), Due to that the staffs’ understanding of leadership and management is influenced by the leadership and managerial behaviors of the managers (Burke, et al, 2009). Thus, awareness of differences between the management and leadership behaviors in creating the organization, organization changes and guiding the organizational teams are important (Bolzmann, et al, 2007), and influences on the improvement and performance constancy of the
Managers and leaders have different points of view towards the aims, working concepts, personal style and understandings (Weaver & Usaf, 2001). School leaders’ (educational) roles, education improvement and students learning (Usdan, et al 2000; Watson, 2009), and school (educational) principals’ roles are to guide the activities in order to achieve the goals (Bush, 2008) and to cause the discipline and stability in the organization (Collins, 2002). So, even though there are obvious differences between management and leadership, these two concepts overlap with each other and complete each other (Weaver & Usaf, 2001); for example, when managers penetrate in the group to have the staff evolved for aims they play leadership role and when They are put in the process of planning, organizing, guidance and controlling the activities, they do the role of management (Farahbakhsh, 2007). Peterson determines the management behaviors in more details and considers them to include reward, Delegation of authority, role clarification, goal setting, supervision, Training, informing, coordinating, work facilitation and discipline (White, 2005).

Since 1940, researchers have been inclined to determine the leadership behavior, especially influential leaders’ behaviors. In the late 1930, at IOWA University three kinds of leadership behaviors were determined, Democratic style, Autocratic style and Laissez Faire style (Morero, et al, 2007). In the late 1940 and 1950, advanced researches were conducted at Ohio and Michigan universities; at Ohio university two kinds of leadership behavior were determined; Task based and Relation based (Mc Guire & Silvia, 2009). At Michigan university two kinds of leadership behavior were determined; Employee Orientated and Production Orientated (Madlock, 2008). According to Kouses and Posner leadership behavior consist of: modeling the way, inspiring a shared vision, challenging the process, enable other to act and encourage the heart (Condren & Martin, 2006). As regards, in this study, this view of leadership was investigated, we explain features of it.

1) **Modeling the way**: leaders have a bright view about their business value and beliefs; therefore, they matched their behaviors with these values, using modeling the way from they what expect, they put the people in their wanted way to act (Russell, 2000). thus, modeling the way is, considering the sample and model and planning for little victories (Razzalli, 2007).

2) **Inspiring a shared vision**: Leaders make a vision of future in their minds and this picture leads them forward (Weaver & Usaf, 2001). So, inspiring a shared vision consists of, future imagination and attracting others to follow the future (Gatlin, 2010).

3) **Challenging the process**: Leaders are looking for opportunities to change the current Situations and to perform these actions they risk and accept it as an inevitable educational opportunity (Kozes, & Posner, 2001). Therefore, challenging the process includes, searching for opportunities for experiment and risking and finding the ways for changing the current conditions (Hyatt, 2010).

4) **Enabling other to act**: Successful leaders propagate the cooperation (Fullan, 2007), they know, for achieving the goals, a person should feel self-power and ownership and leaders should provide this feel for people (Stumpf, 2007). Thus, Enable others to act consists of developing the cooperation and encouraging the persons (Gatlin, 2010; Timothy & Cox, 2007).

5) **Encourage the heart**: Leaders increase the passion in their staff, with encouraging and appreciating them and encourage them to work (Razzalli, 2007). Thus, Encourage the heart includes, recognizing other’s participation and distinguishing other’s roles and celebrating success and achievements (Zagorsek, et al, 2006). Riley (1991) about the importance of managerial behaviors, stated that Encourage the heart is the least important behavior among the five behaviors. Elliot’s (1990) showed that modeling the way is the most important factor from the view of trainers. Research findings of Okorie (1990) in the field of leadership behaviors indicated that teachers’ understanding is remarkably different with those of principals. Quitugua (1990) revealed that leadership behaviors in male and female teachers are different from female and male principals (Manning, 2004). Also, Osborn’s & Vicars showed that sex does not influence leadership behavior (Osborn & Vicars, 1976; Kipnis, 1983). Naeemullah (2010) showed that female principals show better managerial behaviors.
So, principals are expected to act in schools as leader, because the success of a school in the way of achieving goals depends on the capability of principal in the field of staff leadership (Farahbakhsh, 2007). Then, the existence of adequate managerial and leadership behaviors based on the school situation is one of the factors of success in educational aims. The main aim of the present article is to investigate the differentiation of inclination towards managerial and leadership behaviors of school principals from the view of principals and teachers and also comparison between female and male principals. Therefore, this research is looking for the answers to these questions. 1) How important are the subscales of leadership behaviors from the view of principals and teachers? 2) Which is more important to principals and teachers, leadership behaviors or managerial behaviors? 3) Does the gender of principals and teachers in the field of caring leadership and managerial behaviors make any difference?

METHOD

The descriptive survey model was employed in the study. Participants were 59 (34 male and 25 female) school principals of high school of Zahedan City, were selected by systematic random sampling and 118 (68 male and 50 female) teachers were selected by simple random sampling from subset of same principals.

The participants responded to two inventories: 1) Leadership Behavior Inventory (Couzes and Pasner’s, 1987): This Inventory consisted of 5 subscales (Challenging the process, Modeling the way, Encourage the heart, Enable other to act and inspiring a shared vision) including 5 items for each subscale with a 5 point Likert scale (25 items total). 2) Managerial Behavior Inventory (Peterson, 2000): This Inventory consisted of ten subscales, which assess the managerial behaviors, such as: reward, permission giving, clarity of roles and aims, aim adjustment, supervision, education, informing, coordination, facilities and performance of working and discipline. This subscales assessed by 10 items, each item is rated on a five-point Likert scale. Apart from having good internal and external validity, the leadership behavior inventory and managerial behavior inventory also have been successful in obtaining good reliability data. Reliability estimates for the scales in the two inventories were obtained through Cronbach’s (1951) alphas. Generally the Cronbach alpha coefficients in the present study are 0.86 for leadership behavior inventory and 0.74 for managerial behavior inventory. The obtained data was analyzed by employing some statistical techniques such as descriptive statistics, paired T-test and independent T-test techniques.

FINDINGS

Question 1: How important are the subscales of leadership behaviors from the view of principals and teachers?

Results of table 1 show that encourage the heart is the most important from the view of principals and modeling the way is the most important from the view of teachers. Also, challenging is the least important from the view of teachers and principals.

Table 1: Mean and standard deviation leadership behavior subscales’

<table>
<thead>
<tr>
<th>Leadership behavior subscales’</th>
<th>Principals</th>
<th>Teachers</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>M</td>
<td>S.D</td>
</tr>
<tr>
<td>Challenging the process</td>
<td>42.92</td>
<td>4.40</td>
</tr>
<tr>
<td>Inspiring a shared vision</td>
<td>45.12</td>
<td>4.98</td>
</tr>
<tr>
<td>Enable other to act</td>
<td>43.52</td>
<td>4.95</td>
</tr>
<tr>
<td>Modeling the way</td>
<td>45.77</td>
<td>3.75</td>
</tr>
<tr>
<td>Encourage the heart</td>
<td>46.16</td>
<td>3.58</td>
</tr>
</tbody>
</table>
Question 2: which is more important to principals and teachers, leadership behaviors or managerial behaviors?
To analyze the related results of this question, paired T-test was applied and results are shown in table-2 and table-3.

Table 2: Comparison between the importance of leadership behaviors and managerial behaviors from the view of principals

<table>
<thead>
<tr>
<th></th>
<th>n</th>
<th>M</th>
<th>S.D</th>
<th>df</th>
<th>t</th>
<th>sig</th>
</tr>
</thead>
<tbody>
<tr>
<td>Importance Leadership Behaviors</td>
<td>59</td>
<td>45.02</td>
<td>3.11</td>
<td>58</td>
<td>0.83</td>
<td>0.40</td>
</tr>
<tr>
<td>Importance Managerial Behaviors</td>
<td>59</td>
<td>44.71</td>
<td>4.25</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

As shown in table-2, because of (t=0.83, p>0.05) there is no statistically significant difference between the mean scores importance of leadership behaviors and managerial behaviors from the view of principals. So we can claim that the importance of leadership behaviors and managerial behavior are same to principals.

Table 3: Comparison between the importance of leadership behaviors and managerial behaviors from the view of teachers

<table>
<thead>
<tr>
<th></th>
<th>n</th>
<th>M</th>
<th>S.D</th>
<th>df</th>
<th>t</th>
<th>sig</th>
</tr>
</thead>
<tbody>
<tr>
<td>Importance Leadership Behaviors</td>
<td>118</td>
<td>44.45</td>
<td>2.83</td>
<td>117</td>
<td>1.64</td>
<td>0.10</td>
</tr>
<tr>
<td>Importance Managerial Behaviors</td>
<td>118</td>
<td>44.85</td>
<td>3.72</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

As shown in table-3, because of (t=1.64, p>0.05) there is no statistically significant difference between the mean scores importance of leadership behaviors and managerial behaviors from the view of teachers. So we can claim that the importance of leadership behaviors and managerial behavior are same to teachers, too.

Question 3: Does the gender of principals and teachers in the field of caring leadership and managerial behaviors make any difference?
To analyze the related results of this question, independent T-test was applied and results are shown in table-4 and table-5.

Table 4: Differentiation between the importance of managerial and leadership behaviors from the view of principals based on gender

<table>
<thead>
<tr>
<th></th>
<th>Gender</th>
<th>n</th>
<th>M</th>
<th>S.D</th>
<th>df</th>
<th>t</th>
<th>sig</th>
</tr>
</thead>
<tbody>
<tr>
<td>Leadership Behaviors</td>
<td>Male</td>
<td>34</td>
<td>44.04</td>
<td>3.32</td>
<td>57</td>
<td>-2.99</td>
<td>0.004*</td>
</tr>
<tr>
<td></td>
<td>Female</td>
<td>25</td>
<td>46.35</td>
<td>2.25</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Managerial Behaviors</td>
<td>Male</td>
<td>34</td>
<td>43.38</td>
<td>4.24</td>
<td>57</td>
<td>-2.98</td>
<td>0.004*</td>
</tr>
<tr>
<td></td>
<td>Female</td>
<td>25</td>
<td>46.52</td>
<td>3.59</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*p<.001

As shown in table-4 because of, for leadership behaviors (t=2.99, p<0.01) and for managerial behavior (t=2.98, p<0.01) there is statistically significant difference between the mean scores of principals on gender and indicates female principals paid more attention to leadership and managerial behaviors than male principals.
Table 5: Differentiation between the importance of managerial and leadership behaviors from the view of teachers based on gender

<table>
<thead>
<tr>
<th>Gender</th>
<th>n</th>
<th>M</th>
<th>S.D</th>
<th>df</th>
<th>t</th>
<th>sig</th>
</tr>
</thead>
<tbody>
<tr>
<td>Leadership Behaviors</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Male</td>
<td>68</td>
<td>44.46</td>
<td>2.82</td>
<td>116</td>
<td>0.04</td>
<td>0.96</td>
</tr>
<tr>
<td>Female</td>
<td>50</td>
<td>44.43</td>
<td>2.87</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Managerial Behaviors</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Male</td>
<td>68</td>
<td>44.74</td>
<td>3.95</td>
<td>116</td>
<td>0.28</td>
<td>0.77</td>
</tr>
<tr>
<td>Female</td>
<td>50</td>
<td>44.94</td>
<td>3.56</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

As shown in table-5 because of, for leadership behaviors \((t=0.04, p>0.05)\) and for managerial behavior, \((t=0.28, p>0.05)\) there is no statistically significant difference between the mean scores of teachers on gender.

**DISCUSSION AND CONCLUSION**

The purpose of the present study was to compare importance of managerial and leadership behaviors from views of schools’ principals and teachers. The results of the first question of research demonstrated that among the leadership behaviors, from the view of principals, encourage the heart, and from the view of teachers modeling the way is the most important. The current results are consistent with the result of study that carried out by Elliott (1990), but this finding does not match with Riley’s (1991) research results. In this connection, we can reason that encourage the heart is important for principals because using encouraging the heart they can increase the cooperation and bring success to the organization. Also, modeling the way is important for teachers because, leaders using modeling the way, from what they expect, put persons in their ways to act and facilitate the way for persons to achieve the goals. Results also showed that among the leadership behaviors from the view of principals and teachers, challenging process is the least important, because challenging the processes may cause principals and teachers to encounter with some barriers that breeds failure to them and changes the situation. The results of the second question of research showed that principals and teachers paid attention equally to leadership and managerial behaviors, that these findings do not match Okorie’s (1990) research findings.

The results of the third question of research demonstrated that female principals paid more attention to leadership and managerial behaviors than male principals. The probable cause of this difference is that male principals are more risk-taking than female principals; it’s possible that men due to having more confidence, without considering the managerial leadership behaviors, saw themselves capable of doing the duties. Furthermore, results showed that there is no meaningful differentiation between male and female teachers based on leadership and managerial behaviors. This similarity between the view of male and female teachers can prove that male teachers were not in the place of managerial duties, to benefit them their risking power or self-confidence. In conclusion, both groups, male and female, expressed their opinions orally and similar results were gained. The current results are consistent with the results of studies that carried out by Quitugua (1990) and Naeemullah (2010).

Since the principal should supervise the school matters and at the same time play management and leadership roles, so it is recommended for principals to be trained to reform their expectations from their duties and utilize the managerial and leadership behaviors adequately.

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**REFERENCES**


