



IMPLEMENTATION OF EXCELLENCE MODEL CAF IN TRAINING AND CONSULTANCY ORGANIZATION CEMAKS

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Abstract

In our contribution are described experiences concerning the development and implementation of excellence model CAF in training and consultancy company CEMAKS at the Slovak University of Technology in Bratislava (Slovakia). There are described criteria and sub-criteria of model CAF and fulfilling of these criteria by company CEMAKS. In contribution will be presented some ideas and opportunities for continuing improvement of quality level in education organization. CEMAKS has prepared automated system of evaluation of model CAF which allows to measure quality level in time. This CAF model is useful tool for schools and universities on way to find new approach to increase quality level in education process.

Key Words: Quality, model, education, process.